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CATEGORY: Part I - Ends
SUBJECT: **PURPOSE, COMMITMENTS AND VALUES**

Our Purpose:

To provide high quality health services, support learning and generate research that improves health outcomes for the people of Northeastern Ontario.

Our Commitments:

- We will carry out our patient care, teaching and research responsibilities with integrity, ensuring patients and families remain the focus of all we do.
- We will partner with humility, valuing each person's and each community's strengths and ideas to bring the best care, education and research solutions forward.
- We will provide a physically, psychologically and culturally safe environment that promotes a positive care, working and learning experience.

Our Values:

- **Respect** – Showing positive regard for each person's strengths, qualities and values
- **Quality** – Providing patient and family-focused services that are safe, reliable, accessible (timely), efficient, effective and equitable
- **Transparency** – Sharing information that is timely and truthful, working within the limits of law and policy
- **Accountability** – Taking personal responsibility for our actions, behaviours and decisions
- **Compassion** – Responding to the needs of others, showing kindness and empathy